



**[(Engaging Patients in Healthcare)] [Author: Angela Coulter] published on (August, 2011)**

*Angela Coulter*

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"Engaging Patients in Healthcare is the roadmap we need to guide the creation of the healthcare system we've all dreamed about - one that truly taps the power of patient and professional wisdom...Dr. Coulter provides evidence and clear strategies to help us partner successfully with patients...With this book in hand, perhaps we can begin 'doing things with people instead of to them'." Susan Edgman-Levitan, PA, Executive Director, Stoeckle Center for Primary Care Innovation, Massachusetts General Hospital, USA "This book provides the building blocks from which healthcare professionals can try to engage people more, from consultation based practices, such as shared decision making and improved self management, to deeper changes in shaping services and training professionals ...Effective partnerships between patients and healthcare professionals are the way forward. This book has relevance for us all." British Medical Journal, 2011 "Angela Coulter provides a clear and comprehensive account of patient engagement in health care. She offers a succinct introduction and overview of the different forms of engagement drawing on research undertaken over many years. At a time when the future of the NHS is once again under debate, Coulter shows why patient engagement matters in a way that is both practical and evidence based. Policy makers and practitioners will benefit from her analysis of the challenges of securing effective engagement and the ideas she puts forward for overcoming these challenges." Chris Ham, Chief Executive of The King's Fund, London, UK "Angela Coulter has managed to de-mystify the concepts of patient engagement in health care in a readable, balanced, thought-provoking primer. Undaunted by the scope and volumes of research in eight applications of patient engagement, she cogently summarizes the evidence and provides practical examples in different health care systems. This is a "must read" for students, educators, practitioners, managers, and policy makers



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