



Crucial Conversations by Kerry Patterson and Joseph Grenny: An Actionable Summary in an Hour or Less (Actionable Summary Series Book 5)

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For a limited time, get this Amazon bestseller for just \$0.99. Read on your PC, Mac, smart phone, tablet or Kindle device.

This actionable summary of Crucial Conversations reviews the core concepts of the book and provides actionable steps to put those concepts in to practice immediately. To achieve success in business, you must be able to communicate effectively under any condition. Crucial Conversations gives you the tools to perform in high-stakes situations, turn strong emotions into powerful dialog, make it safe to talk about almost anything, and be persuasive.

In the Actionable Summary of Crucial Conversations you will learn:

- Prepare for high-stakes situations
- Transform anger and hurt feelings into powerful dialogue
- Make it safe to talk about almost anything
- Be persuasive, not abrasive

Crucial Conversations is a course that teaches skills for creating alignment and agreement by fostering open dialogue around high-stakes, emotional, or risky topics—at all levels of your organization. By learning how to speak and be heard (and encouraging others to do the same), you'll begin to surface the best ideas, make the highest-quality decisions, and then act on your decisions with unity and commitment.

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