



# Person-Centred Teams: A Practical Guide to Delivering Personalisation Through Effective Team-work

*Helen Sanderson, Mary Beth Lepkowsky*

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Person-Centred Teams provides much-needed guidance on person-centred working following the roll out of personalisation and personal budgets across health and social care.

In order to deliver personalisation you need to work with staff in person-centred ways. Straightforward and easy-to-read, this practical guide describes how to do this by developing a person-centred team using person-centred practices. The authors outline their model for developing a team, and how information is recorded in a person-centred team plan. They explain:

Purpose - how to clarify a team's purpose

People - what managers need to know about each team member, and how one-page profiles can help

Performance - how to clarify service users' expectations of a team's services, and assess whether or not these are being met

Process - how person-centred practices can aid teamwork and help your team deliver

Progress - how to continuously improve teamwork and performance

Each section features clear illustrations and examples from teams to enable you to develop a person-centred team plan and work together in person-centred ways.

This guide is essential reading for service providers, managers, practitioners and students in the health and social care fields, as well as person-centred planning coordinators and user-led organisations.



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